

# **Electric Assistance Program System Benefits Charge Reconciliation Report November 2009**

Public Service of NH		
Retail Delivery KWHs		593,567,669
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	890,351.50
Interest on 10% Reserve Fund Balance <sup>(1)</sup>		85.62
<b>SBC Low Income EAP Funding</b>	\$	<u>890,437.12</u>
EAP Costs		
Discounts Applied to Customers' Bills	\$	797,118.05
Payments to Community Action Agencies <sup>(2)</sup>		-
Incremental Program Expenditures		2,750.41
Pre-program Arrears Recovery		-
<b>Total EAP Costs</b>		<u>799,868.46</u>
<b>SBC Low Income EAP Balance</b>	\$	<b>90,568.66</b>
Program to Date Reserve Balance	\$	372,886.38

<sup>(1)</sup> Interest on reserve at 0.27938%

$\$372,886.38 * 0.27938\% * 30/365 = \$85.62$

<sup>(2)</sup> CAA October administrative costs of \$75,241.71 will be reflected in the December report.

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of November 30, 2009**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	999	1	4.4%	\$ 4,923.15	0.6%
	3,161	2	13.8%	21,287.37	2.7%
	3,802	3	16.6%	60,726.81	7.6%
	4,112	4	18.0%	120,314.51	15.1%
	5,047	5	22.1%	191,515.26	24.0%
	<u>5,746</u>	6	<u>25.1%</u>	<u>398,350.95</u>	<u>50.0%</u>
<b>TOTAL</b>	22,867		100.0%	\$ 797,118.05	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of November 30, 2009**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	61.12	\$	93.76
Average Past Due Amount	\$	130.15	\$	165.50
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,377,870.10	\$	36,834,963.15
Number of Accounts <sup>(1)</sup>		22,540		392,841
Percent Past Due:	34.76%	7,835	18.31%	71,929
% Past due 30 days	40.62%	3,183	51.23%	36,849
% Past due 60 days	27.07%	2,121	28.06%	20,183
% Past due 90 days	32.31%	2,531	20.71%	14,897

<sup>(1)</sup> Includes all accounts.